

Phone Call Ministry

How can you offer care over the phone? The power of hearing someone's voice can make a big difference, especially when someone is feeling lonely in this time of "social distancing."

Here are a few steps you can make for a personal connection.

1. Take a moment to pray before each phone call and ask the Holy Spirit to lead and guide your conversation with this new friend in faith.
2. When calling, if you do not know the person, introduce yourself as a friend and member from Flower Mound United Methodist Church. Explain that you are calling because we are intentionally checking in on persons since we can not worship together due to the recent gathering restrictions.
3. Here are some questions to get the conversation going:
 - a. How are you feeling today?
 - b. Do you have supplies/ groceries/ meals that you need during this time?
 - c. Tell me about the family support and friend support you have? Are there any concerns or joys in your family or friends life right now that we could pray for together?
 - d. Have you been able to listen to the worship services on line or read the devotionals for each day?
 - e. How is it with your soul? How have you experienced God's presence during this time in your life?
4. Share with that person as they share with you:
 - a. How you are feeling too – try to find connection and mutuality of emotional connection with where they are to relate.
 - b. Share with them about your connections with the church, activities that you are involved with and how you want to be of support and connection for the during this time.
 - c. Share about your family as well, and ask them to pray for any concerns or joys you have too. Praying for one another offers a reciprocity in the relationship.
 - d. Talk about what you liked about the worship service or why the Scripture/ sermon/ song was meaningful for you that week.
 - e. Share with them about how you are feeling in your soul. Name some ways that you have experienced God's presence this week of love, joy or peace.
5. Say a prayer together based on your conversation.
6. Explain that you would like to call again to check in to see how they are doing in the next week. Decide on a mutually convenient time for the following week and call them again at that time.
7. Thank them for spending the time visiting with you and share what you received as a gift out of the conversation. Tell them that you will pray for them and ask they pray for you until you speak again.